

The Morgana Group is working to ensure peace of mind to all our guests, employees and suppliers.

Therefore, your reservation may be subject to some modifications, always for your safety.

If you have any questions, please contact us by sending an e-mail to: info@hotelsummum.com

Information on the measures adopted

The Morgana Group has worked for weeks to lead and train our employees and departments before the opening of the hotels in order to ensure the safety and well-being of all our guests.

Reception

All our guest will find signs for a correct entrance to the establishment, disinfecting mats, hydroalcoholic gel dispensers, as well as marks on the floor so that, during the check-in and check-out process, interpersonal distances with employees and other guests are respected. In addition, new measures have been implemented, such as security partitions and disinfection of all areas regularly.

Rooms

The cleaning staff will follow a disinfection protocol, which includes the incorporation of new products for the disinfection of fabrics, remote controls, telephone, switches, hangers and hair dryer filters. Furthermore, the remote controls will be protected with disposable hermetically sealed bags.

Some non-essential amenities will be removed from the welcome kit and a mask and hydroalcoholic gel kit will be included.

Dining room / Terrace

For the safety of guests and employees, the capacity in the dining room will be reduced. The use of a mask and hand disinfection will be mandatory to enter the dining room. The dining room staff will be in charge of assigning the table to all guests and the buffet service will be assisted.

All utensils, dishes and furniture will be disinfected after each use.

Pool

This area will have limited capacity.

The hammocks and umbrellas will be separated to keep the mandatory distance in order to avoid crowds. They will be disinfected after each use. The pool water will be treated appropriately to ensure the safety of our guests.

Cleaning of bathrooms and changing rooms, as well as railings and tables, will also be reinforced.

Common areas

All guests must wear a mask in common areas whenever the distance between other people cannot be maintained. The cleaning and disinfection of these areas will be intensified, especially with respect to elevators, bathrooms and changing rooms, as well as in the bar, dining room and pool area.

The Morgana Group offers all guarantees for the safety of guests and employees.

In the case of possible infections, the patient will be transferred to a hospital unit. Should this not be possible, the hotel reserves a specific area to isolate the possible patient and follow strict security and cleaning measures.